

**A-21**

Roll No.....

Total No. of Questions : 28]

[Total No. of Printed Pages : 4

**XARJKUT23**  
**9321**  
**AUTOMOTIVE**  
*(Vocational)*

**Time : 2½ Hours]**

**[Maximum Marks : 60**

**(Long Answer Type Questions)**

**6 each**

1. Explain the qualities of an Entrepreneur.

*Or*

Discuss the ways to clean the computer on a daily basis.

2. What are the different types of tyres used in vehicles ? Give advantages of tubeless tyres.

*Or*

Explain Engine as 'The Heart of a Car'. Give its importance and classification.

**(Short Answer Type Questions)**

**3 each**

3. Give the meaning and importance of feedback communication.

4. What is Goal Setting ?

5. Give the advantages of Integral frame chassis over Conventional frame chassis.

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Turn Over

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6. What are the different types of hand tools used in automobiles ?
7. Differentiate between Outside and Inside calipers.
8. What is the importance of air filter ? Give the steps for changing of air filter.

**(Very Short Answer Type Questions)**

2 each

9. Name *four* stress management techniques.
10. Give *two* examples of verbal communication
11. Define Lubrication System.
12. What is the meaning of front axle ?
13. What are the uses of measuring tools
14. Why is oil changing important ?
15. Name *two* popular tools used in removing fuel filter.
16. What are the important aspects of a customer service ?
17. List few duties of a salesperson in automobile service centre.
18. What are the advantages of using new innovations ?

**(Multiple Choice Questions)**

1 each

19. What should a strong password consist of :
  - (A) Only letters
  - (B) Numbers and special characters
  - (C) Name of a person
  - (D) Letters, numbers and special characters

20. By which action can senders send their messages :

- (A) Gestures (B) Speaking  
(C) Writing (D) Reading

21. Written communication is an example of :

- (A) Verbal Communication  
(B) Non-verbal Communication  
(C) Visual Communication  
(D) None of these

22. Which of these is NOT a common communication barrier ?

- (A) Linguistic barrier (B) Interpersonal barrier  
(C) Financial barrier (D) Organisational barrier

23. Air filter is cleaned by :

- (A) Chemical (B) Air Blower  
(C) Oil (D) Water

24. A chassis is used for :

- (A) Carrying the bolt (B) Opening the load  
(C) Fixing the autobody (D) Folding the nut

25. Lubrication helps in :

- |                            |                  |
|----------------------------|------------------|
| (A) Reducing friction      | (B) Cooling part |
| (C) Decreasing temperature | (D) Support      |

26. Innovations are important for :

- |                            |                    |
|----------------------------|--------------------|
| (A) Economy                | (B) Administration |
| (C) Business Organisations | (D) Research       |

27. Front axle is made of :

- |           |               |
|-----------|---------------|
| (A) Iron  | (B) Wood      |
| (C) Steel | (D) Aluminium |

28. Vehicles are sold at automobile sales outlet by :

- |               |                 |
|---------------|-----------------|
| (A) Customers | (B) Workers     |
| (C) Dealers   | (D) Supervisors |